

# Operation Manager

- **Top Tier Retail Beauty Brand**
- **Rewarding Career Path**
- **Attractive Remuneration Package**

Our client is Top tier Asian Beauty and Wellness Company with over 1000 staff in HK. To cope with their aggressive business plan, they are now seeking for a high calibre candidate to head up the Retail Operation team.

The incumbent will report to General Manager.

## **Responsibilities:**

- Effective implementation of sales activities, service standards, business promotion & merchandising planning at center level
- Supervise multiple centers' operation and head up the team recruitment and development
- To formulate and implement strategic operational plan to ensure smooth business flow and quality service standards
- Motivate and develop a team of professional frontline staff in providing excellent services to our customers
- Work in close collaboration with the internal departments

## **Requirements:**

- Degree holder in Business Administration, Hotel and Hospitality or related disciplines
- At least 6 years supervisory experience with retail, hotel, clinics or aesthetics background
- Previous experiences in sizable company is a plus
- Excellent management, coaching, communication, interpersonal and negotiation skills
- Good command of English and Chinese

To apply, please forward your resume quoting job reference no. GS18721 to [jacob.lau@gsiconsultants.com.hk](mailto:jacob.lau@gsiconsultants.com.hk) or contact **Jacob Lau** at +852 3755 5422. All applications will be treated with strict confidentiality. Only short-listed candidates will be notified.