

HEAD OF COLLECTIONS (MALAYSIA)

Our client is one of Asia's leading financial services groups and one of the largest financial organisations in the Asia Pacific. It has an extensive network of branches and offices in 15 countries.

Job Descriptions:

- Manage collection hub operations for regional delinquent accounts
- Manage Prevention and Recovery Teams
- Approve proposal from branches under the NPL Approval Authority Limit on Credit & Operational matter; Debt abandonment, temporary excesses, provisions and write-offs
- Review the progress of recovery actions for accounts reported under CLMR
- Support management's objective in improving staff engagement scores (ESS)

Job Requirements:

- Strong knowledge and hand-on experience in Collections and Recovery process
- Knowledge and practical experience of litigation process

Interested candidates, please email tina.ng@gsiconsultants.com.my. Kindly send your updated resume in MS WORD (with a recent photo) and indicate "Head of Collections" as subject title. For more details, please contact **Tina** at GSI Malaysia (603) 2142 2218.